



**FOR IMMEDIATE RELEASE**

**Melco sweeps four awards for service excellence in tourism at  
MORS Gold Pin Competition**

Winning in the Waiter/Waitress categories for Chinese and Western Cuisine,  
Concierge & Bell Attendant and Room Attendant categories

**Macau, Tuesday, December 10, 2019** – Melco Resorts & Entertainment has swept four awards for service excellence in tourism at the 2019 *Macao Occupational Skills Recognition System (MORS) Gold Pin Competition* organized by Institute for Tourism Studies (IFT). Evidencing the Company's dedication to exceptional service and training opportunities for colleagues, Melco's *Gold Pin* award winners include City of Dreams' **Ms. Lucy Yu Lu**, Food & Beverage Attendant of Yí, Morpheus, for Waiter/ Waitress, Chinese Restaurant Service; and Studio City's **Ms. Rovina May Deem Barlam**, Food & Beverage Attendant of Spotlight, for Waiter/ Waitress, Western Restaurant Service; **Mr. Daniel Guan Weixuan**, Customer Services Attendant, Hotel Operations, for Concierge & Bell Attendant; and **Mr. Barry Chen Xiaoming**, Room Attendant, Hotel Operations, for Room Attendant category. Established in 2002, the *MORS Gold Pin Competition* celebrates tourism and hospitality front-line professionals' achievements, this year attracting more than 350 participants from nearly 40 organizations, including restaurants, hotels and integrated resorts.

**Ms. Akiko Takahashi, Executive Vice President and Chief of Staff to Chairman and CEO of Melco**, said, "We are delighted to support our team's participation at the *MORS Gold Pin Competition* to further enhance their professional skills, as well as advancing industry standards through positive competition. We are grateful to IFT for the opportunity, and of course our participating colleagues who contributed so enthusiastically to showcase and enhance their skills within their respective areas of profession."

One of Melco's award winners, **Mr. Daniel Guan Weixuan**, said, "After months of training and three rounds of competition, I am excited and thankful to Melco for the opportunity to take part in the *MORS Gold Pin Competition*. It has been a beneficial learning experience, including through taking part in a series of training sessions and mock competitions arranged by the Company. The competition has enabled myself and teammates greater exposure to the industry as well as offering a wonderful opportunity for team-building."

**Photo captions:**



Melco Resorts & Entertainment sweeps four awards for service excellence in tourism at the 2019 Macao Occupational Skills Recognition System (MORS) Gold Pin Competition organized by Institute for Tourism Studies (IFT).

###



## About Melco Resorts & Entertainment Limited

The Company, with its American depositary shares listed on the NASDAQ Global Select Market (NASDAQ: MLCO), is a developer, owner and operator of casino gaming and entertainment casino resort facilities in Asia and Europe. The Company currently operates Altira Macau ([www.altiramacau.com](http://www.altiramacau.com)), a casino hotel located at Taipa, Macau and City of Dreams ([www.cityofdreamsmacau.com](http://www.cityofdreamsmacau.com)), an integrated urban casino resort located in Cotai, Macau. Its business also includes the Mocha Clubs ([www.mochaclubs.com](http://www.mochaclubs.com)), which comprise the largest non-casino based operations of electronic gaming machines in Macau. The Company also majority owns and operates Studio City ([www.studiocity-macau.com](http://www.studiocity-macau.com)), a cinematically-themed integrated entertainment, retail and gaming resort in Cotai, Macau. In the Philippines, a Philippine subsidiary of the Company currently operates and manages City of Dreams Manila ([www.cityofdreamsmanila.com](http://www.cityofdreamsmanila.com)), a casino, hotel, retail and entertainment integrated resort in the Entertainment City complex in Manila. In Europe, the Company is currently developing City of Dreams Mediterranean ([www.cityofdreamsmed.com.cy](http://www.cityofdreamsmed.com.cy)) in the Republic of Cyprus, which is scheduled to open in 2021 and expected to be the largest and premier integrated destination resort in Europe. The Company is currently operating a temporary casino, the first casino in the Republic of Cyprus, and three satellite casinos with a fourth satellite casino scheduled to open in the coming months ("Cyprus Casinos"). Upon the opening of City of Dreams Mediterranean, the Company will also continue to operate the four satellite casinos while operation of the temporary casino will cease. The Company also holds equity interests in Crown Resorts Limited ("Crown"), a company listed on the Australian Securities Exchange and which operates two of Australia's leading integrated resorts, Crown Melbourne Entertainment Complex and Crown Perth Entertainment Complex. In the United Kingdom, Crown operates Crown Aspinalls, a high-end licensed casino in London. Crown's development projects include the Crown Sydney Hotel Resort at Barangaroo on Sydney Harbour. Crown also holds equity interests in the Aspers Group and Nobu and has interests in various digital businesses. For more information about the Company, please visit [www.melco-resorts.com](http://www.melco-resorts.com).

The Company is strongly supported by its single largest shareholder, Melco International Development Limited, a company listed on the Main Board of The Stock Exchange of Hong Kong Limited and is substantially owned and led by Mr. Lawrence Ho, who is the Chairman, Executive Director and Chief Executive Officer of the Company.

### **For media enquiries, please contact:**

Chimmy Leung  
Executive Director, Corporate Communications  
Tel: +852 3151 3765  
Email: [chimmyleung@melco-resorts.com](mailto:chimmyleung@melco-resorts.com)